

HOME COLLECTION FAQs

WASTE COLLECTION QUESTIONS ANSWERED

If you have a question which is currently not answered here or are seeking additional clarification or advice to an existing question, please contact us with your question.

Question: When are the garbage collection days?

Answer: The garbage collection day for all of Odem is every Friday. If Friday falls on a holiday, your garbage will be picked up unless Christmas happens to fall on a Friday.

Question: What time of the day will garbage be collected?

Answer: Resident Trash carts must be placed at the curbside by 7:00 a.m. on your collection day. Garbage may be picked up as late as 7:00 p.m. Please make sure all trash is completely inside your cart so that the lid will close. This will prevent damage to your cart and lid. Please place your cart so that the lid opens facing the street. **Your cart must not be blocked by vehicles, brush, or items at the curb. If you have more than one cart, please place at least 4 feet apart so that the mechanism can get between the carts for servicing.**

Question: What are the requirements for placing trash in the cart?

Answer: Household garbage and small brush/debris items may be placed in your cart and contained so that the leaking, spilling or blowing are prevented.

Question: Who do I call to complain about my garbage service?

Answer: All complaints shall be made directly to Utility office at (361)368-2831. If you would like to contact Republic Services directly, please call (361)698-5000.

Question: What are the items that will not be picked up?

Answer: Tires, batteries, paint cans, concrete, building material, pallets or household hazardous waste will not be picked up.

Question: Who do I contact if my trash container is stolen or broken, and need it repaired or replaced?

Answer: Please call City Hall at (361)368-2831. Carts are usually repaired or replaced within 7-10 days. Please leave it out by the curb until repair/replacements are completed.

Bulky Waste

Acceptable Items:

- Furniture: Sofas, chairs, beds, mattresses, fixtures, dressers
- Appliances: Stoves, dishwashers, microwaves, washer, dryers, refrigerators (Freon must be removed by a licensed technician and tagged)

Unacceptable Items:

- Construction Debris: PVC, rebar, flooring, sheet rock, wood (2X4/4X4, etc.), roofing debris, plywood, and concrete/masonry
 - **Residents should contact us directly to order a roll-off container for remodeling
- Miscellaneous Items:
 - Televisions over 32 inches are not permitted
 - Tires
 - Paint
 - Household garbage in trash bags or boxes
 - Hazardous chemicals (Insecticides, pesticides, pool chemicals, etc.)
 - Motor, cooking oil
 - Gas tanks
 - Propane tanks
 - Bagged Leaves

We value your business and thank you in advance for your cooperation and understanding in this matter. If you have any questions please contact City Hall, or our Customer Service Department at the number below:

Sincerely,

Customer Service
800-640-2014

